

A claiming reference for plan managers

Understanding Zoe Pty Ltd, ABN 88 679 740 044. Registered NDIS provider. Registration group 0124, Communication and Information Equipment. In effect 13 July 2026 to 13 July 2029, and verifiable on the NDIS Commission's register of providers.

Current at 10 August 2026 | understandingzoe.com

THE CLAIM, IN ONE LINE

Support item 03_222100911_0124_1_1, Low Cost AT, Communication or Cognitive Support. Core, Consumables. \$1 per unit, so the quantity equals the invoice amount: an invoice for \$119.99 is lodged as 119.99 units.

\$119.99
per year, per family

The four questions, answered

WHAT YOU MAY BE ABOUT TO ASK	THE ANSWER
1. "It isn't stated in the participant's plan."	It does not need to be. This is claimed from Core, Consumables, and Core funding is flexible, so Consumables does not have to be a separate line in the plan. There is nothing to look for, and nothing missing if you cannot find it.
2. "It might be on the excluded list."	It is a named, current support item in the NDIS Pricing Arrangements and Price Limits, listed in the NDIA's own Assistive Technology and Consumables Code Guide. Confirmed current on 21 July 2026.
3. "Does it need a quote or an AT assessment?"	No. As low cost assistive technology (AT) under \$1,500, neither a quote nor an AT assessment is required. Our annual subscription sits well below the threshold.
4. "Is it genuinely disability-specific?"	That is not our assessment. Group 0124 was granted after an NDIS Commission verification audit, and it is on the public register. Search Understanding Zoe Pty Ltd; it takes under a minute.

THE PARAGRAPH TO FORWARD

Understanding Zoe is a registered NDIS provider, registration group 0124, Communication and Information Equipment, verifiable on the NDIS Commission's public register. Their subscription is claimed from Core, Consumables, under support item 03_222100911_0124_1_1, a named current item in the NDIS Pricing Arrangements and Price Limits, and at under \$1,500 it needs neither a quote nor an assistive technology assessment. Their invoices arrive claim-ready, with the item number, the budget and the quantity already worked out. Full claiming reference: understandingzoe.com/plan-manager

Copy this into any email that asks whether we are claimable. It answers the question and carries the link.

One other thing, with nothing attached to it

We publish a one page neuroaffirming language guide for people who talk to neurodivergent families at work. Ten swaps, a short glossary, and what to do when you get a word wrong. Free to copy, print and pass to your team. Nothing to sign up for, and no follow-up from us. Ask and we will send it.

If anything here is wrong, we would rather know

This page exists so a claim from us never has to be escalated, researched or held. If your compliance team reads any of it differently, tell us and we will fix the page.

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